we get audiences

MONETIZING ONLINE CUSTOMER TOUCH POINTS-BEST PRACTICES FOR BUILDING ENGAGEMENT & SALE



AUDIENCE MARKETING IS...



- +You **own** the names
- +You build the strategy to reach more names
- +You build the marketing programs to the names

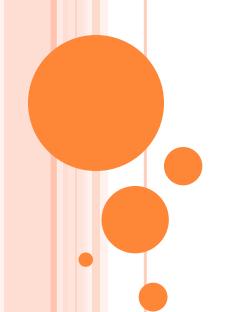
Audience marketing (really Subscribe +Complex sets of **Email** Email Mame intertwining Name information +Often housed in different databases +Don't necessarily Enewslett want all things you Digital Subscribe have to offer Email Email Name Name Attende \mathbf{S} <u>E</u>mail Name

CORE: YOUR WEBSITE.





SUBSCRIBE TODAY WINE	fiama
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CORE: YOUR WEBSITE.



←+web people +old people → +e-confirmation +surveys +partnerships +insert cards for emails







Landing Pages: Upsell to hard offer...



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Save \$3.00 when you subscribe and pay now with your credit card. You'll pay just \$13.95 for 1 year (9 issues) of Yoga Journal and save 69% off the cover price. Plus, you'll receive

FAST @MPANY MEDIA

FAST COMPANY MAGAZINE

THE WORLD'S 50 MOST INNOVATIVE COMPANIES

THE 100 MOST **CREATIVE PEOPLE** IN BUSINESS

INNOVATION BY DESIGN

THE UNITED STATES OF INNOVATION

THE LEAGUE OF EXTRAORDINARY WOMEN

THE SECRETS OF **GENERATION FLUX**

FAST COMPANY DIGITAL



FastCompany.com

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Co.Design

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INFOGRAPHIC OF THE DAY WANTED



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CREATIVE CONVERSATIONS MASTER CLASS

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Co.Exist Ideas + Impact

CHANGE GENERATION

CITIES 2.0

Eastcomost.com



Co.Labs Code - Community

ACCELERATOR OPEN COMPANY fastcolalis.com

FAST COMPANY LIVE

Events

INNOVATION UNCENSORED New York & San Francisco.

INNOVATION BY DESIGN AWARDS AND CONFERENCE

FAST COMPANY MEET-UPS

INNOVATION ICON SALON DINNERS

FAST TALKS

FAST COMPANY SPEAKERS BUREAU

@ ADVERTISING WEEK

@ CANNES LIONS

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@ SXSW

@ C2-MTL Montresi

FAST COMPANY NETWORK

Social

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TWITTER COTT / FASTCOMPANY

TWITTER COMPRISTORCHERTE

TWITTER COMPASTORDESIGN

TWITTER COM/FASTCOEXIST TWITTER COIN/FASTCOLARS

VOINTIGHE COM FASTDOMPANY

DICE FAST COMPANY COTT

TINKBOILCOIL/TOGSV/FASTCOMPANY COIL

TORKSOLETE COTT FASTCOMPANY

RISTRUBEL OF FASTCOMPANY

Mobile

IPAD FLIPBOARD

KINDLE

NOOK

GOOGLE PLAY SONY READER

TEXTERETY

ZINIO





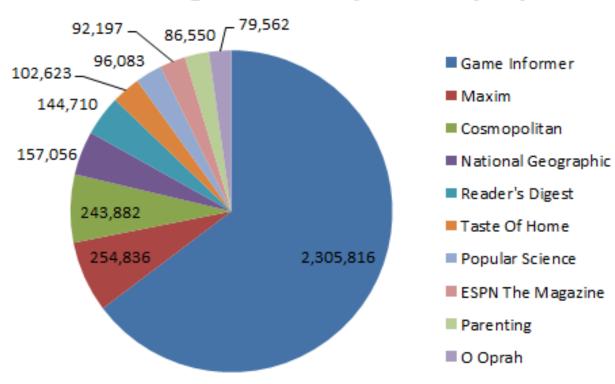




DIGITAL DASHBOARD



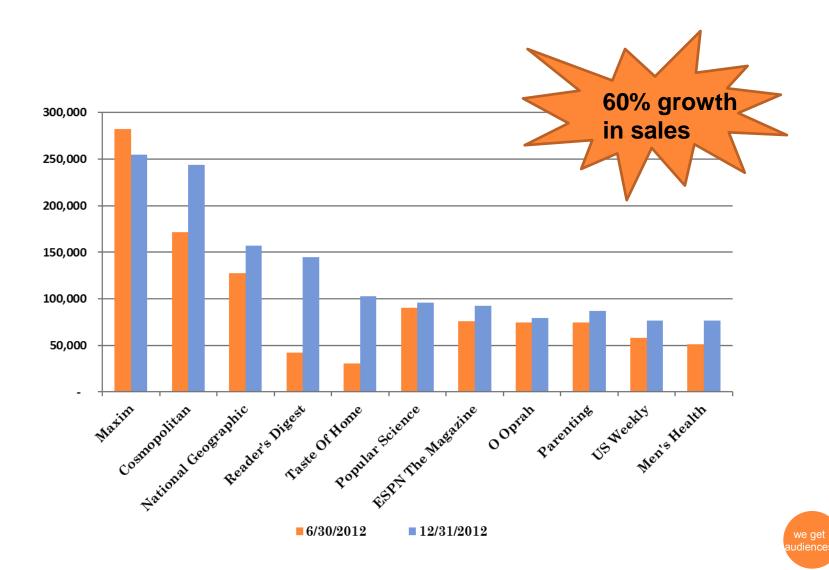
Total Digital Subscriptions 12/31/12







DIGITAL SUBSCRIPTIONS





TOP TEN DIGITAL SALES

Top 10 Digital - Period 6/30/12

	Publication Name	Print	Digital	Single	Сору	Total Digital %
1	Game Informer	85	14.9	0.1		14.9%
2	Maxim	73.3	11.2	7.6	0.1	11.3%
3	Cosmopolitan	47.6	5.7	44.3	0.5	6.2%
	National Geographic	92.6	3	4.2	0.2	3.2%
5	Popular Science	85.6	6.7	6.4	0.2	6.9%
6	ESPN The Magazine O Oprah	92.2 81.6		0.5 18.1	0.3	3.5% 3.3%
8	Parenting	86.8	3.3	0.3	0	3.3%
-	US Weekly	67				
_	Men's Health	74.7	2.7	20	0.4	3.1%
	Total %					7.6%

Top 10 Digital - Period 12/31/12

	Publication Name	Subs Print %		Сору	Сору	Total Digital %
1	Game Informer	70.6	29.3	0.1		29%
2	Maxim	74.6	10	6.2	0.2	10%
3	Cosmopolitan	51.6	8.1	39	0.4	8%
$\begin{vmatrix} 4 \end{vmatrix}$	National Geographic	92.7	3.8	3.4	0.1	4%
5	Reader's Digest	84.1	2.6	3.3	0	3%
6	Taste Of Home	88.3	3.1	3.6	0	3%
7	Popular Science	85.5	7.3	5.8	0.2	7%
8	ESPN The Magazine	91.5	4.3	0.5	0	4%
9	Parenting	86.3	3.9	0.2	0	4%
10	O Oprah	79.7	3.3	16.8	0.2	3%
	Total %					10%





CATEGORIES & COUNT

Amazon Kindle - Newsstand

Category	1/1/2013	6/7/2013	Variance
News, Politics, &			
Opinion	60	76	27%
Sports	111	65	-41%
Lifestyle	273	41	-85%
Business &			
Investing	42	35	-17%
Women's Interest		35	
Health & Fitness		34	
Home & Garden		34	
Automotive		33	
Men's Interest		25	
Cooking, Food &			
Wine		24	
Science, Technology			
& Nature	46	24	-48%
Entertainment	167	22	-87%
Arts & Photography		20	
Religion &			
Spirituality		16	
Travel & Adventure	45	16	-64%
Computers &			
Gaming		14	
Crafts & Hobbies		11	
Family & Beauty		8	
Music		7	
TOTAL	744	540	-27%

Apple iPad - Newsstand

Category	1/1/2013	6/7/2013	Variance
Business & Investing	445	707	59%
Fashion & Style	415	621	50%
Entertainment	438	574	31%
Automotive	265	394	49%
Health, Mind & Body	234	348	49%
Computers & Internet	225	321	43%
Home & Garden	212	306	44%
Arts & Photography	188	269	43%
Crafts & Hobbies	176	231	31%
Cook, Food & Drink	135	225	67%
Children's Magazines	70	104	49%
Electronics & Audio	67	96	43%
History	39	58	49%
Brides & Weddings	45	55	22%
TOTAL	$\boldsymbol{2954}$	4309	46%

Nexus - Google Play

Category	1/1/2013	6/7/2013	Variance
Sports	66	98	48%
Crafts & Hobbies	23	90	291%
Women's Lifestyle	52	77	48%
Entertainment	42	72	71%
Home & Garden	39	58	49%
Automotive	54	57	6%
Science & Technology	30	53	77%
Arts & Photography	32	48	50%
Special Interest	19	41	116%
Health & Fitness	20	35	75%
Men's lifestyle	10	29	190%
Food & Drink	15	27	80%
News & Politics	12	20	67%
Business & Finance	12	15	25%
Travel	8	13	63%
Parenting & Family	12	12	0%
TOTAL	446	745	67%



BENEFITS OF DIGITAL NEWSSTAND SALES

- ✓ Build digital sales while accessing an <u>entirely</u> new <u>audience</u>
- Diversify revenues streams
- ✓ Up-sell audience through specific calls to actions
- ✓ Increase audience engagement
- ✓ Improve overall brand awareness
- ✓ Target technically savvy readers







THE BASICS

- Build a good app
 - ✓ Video, slideshows, animation, quizzes, polls, podcasts, etc.
 - ✓ Showcase bonus content
 - ✓ Reader experience is key
- App category
 - ✓ Think how your traditional newsstand category affects your sales
- Pricing strategy
- App page
 - ✓ Optimize with keywords, description, icon, screen shots, ratings, reviews.



APP DESCRIPTION



You have 4,000 characters for your app description which must include keyword rich sentences and copy that shines. Include the following:

- ✓ Describe what your app does in the first 2 lines.
- ✓ Highlight bonus features, for example, rich media elements.
- ✓ Update your description when you have a new update, new award, or a great review.
- ✓ Promote ease of use.

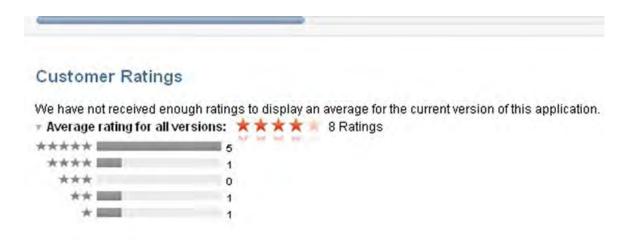




APP STORE RANKING

Factors that impact your App Store rank:

- Download <u>volume</u>
- 2. <u>Velocity</u> of those downloads
- 3. Apple is now testing ratings to incorporate into ranking. Google and Amazon already use.







- Think channel
- 2. Add smartphones
- 3. Direct sales
- 4. Offer interactive advertising
- 5. Use email blasts to promote pre-sale
- 6. Social Media
- 7. Strategic Partnerships
- 8. Maximize your push notifications
- 9. Price promotions
- 10. Use your strengths!







1. Think Channel







2.Insta-25% Lift

Smart Connected Device Market by Product Category, Shipments, Market Share, 2012-1016 (units in millions)

Product Category	2012 Unit Shipments	2012 Market Share	2017 Unit Shipments*	2017 Market Share*	2012-2017 Growth*
Desktop PC	148.4	12.4%	141.0	6.0%	-5.0%
Portable PC	202.0	16.8%	240.9	11.0%	19.3%
Tablet	128.3	10.7%	352.3	16%	174.5%
Smartphone	722.4	60.1%	1,516	67%	109.9%
Total	1,201.1	100.0%	2,250.3	100.0%	87.3%

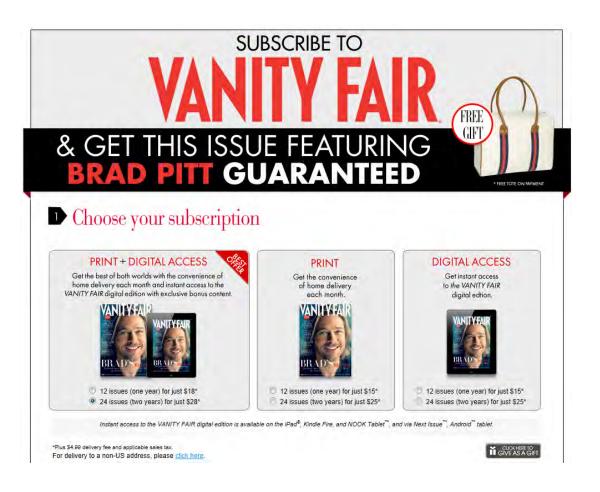
Source: IDC's Worldwide Smart Connected Device Tracker Forecast Data, February 28, 2013





^{*} Forecast estimates.

3.Sell directly, too.







4.Add Interactive Advertising











5.Use Email to promote before...

tricycle

Digital Edition

We have exciting news!

The *Tricycle* fully interactive digital edition will be launching on October 18th, 2013.

Now you can enjoy *Tricycle* on your favorite tablet or smartphone device.



Available on 10/18/13

Bonus Features:

- Videos
- Podcasts
- ✓ Tricycle Gallery

Available on:











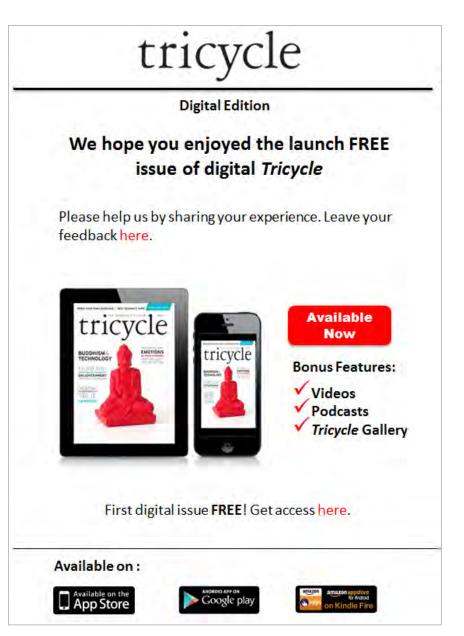
5....at launch... (also in-app)







5....and after for feedback/ engagement







5.5...don't forget In-app promotions for future issues



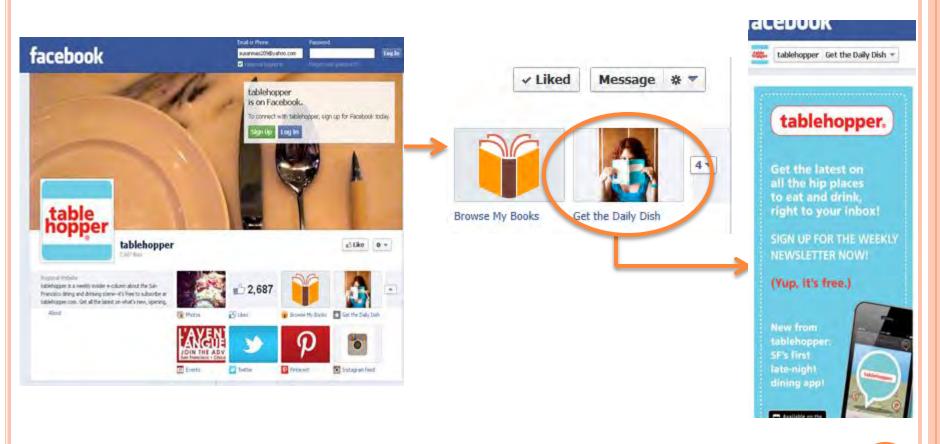






SOCIAL MEDIA CAMPAIGNS

6. Twofer—use social to gather names and promote app







SOCIAL MEDIA CAMPAIGNS

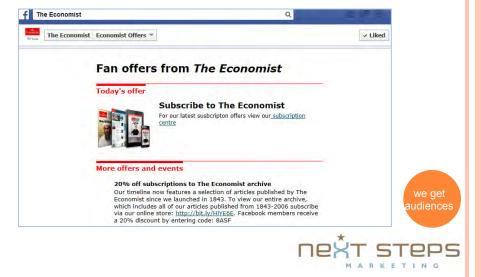
6. Promote through posts and SEM

Paid





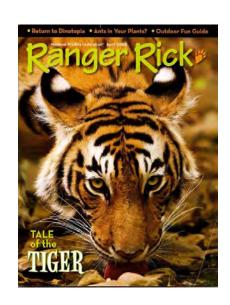






STRATEGIC PARTNERSHIPS

7. Unusual partners













STRATEGIC PARTNERSHIPS

7. Grow email file with help from friends/frenemies







How it Worked

Next Steps Marketing developed the campaign and secured strategic partners based on their audience and levels of engagement.

tablehopper

- ✓ Secured prize
- ✓ Dedicated email
- Banner ads within weekly enewsletter
- √ Social media
- ✓ Web banner ads

Scoutmob

- Dedicated email to SF list
- ✓ Design and hosting for sweeps & landing page
- ✓ Social media

Tasting Table

- ✓ Dedicated email to SF list
- √ Two sponsored emails
- ✓ Social media
- ✓ Web banner ads

All eblasts, social media, and banner ads for promotion efforts directed people to one main landing page hosted by Scoutmob. Scoutmob collected all entries including names and emails. By entering the promotion, people are agreeing to receive enewsletter from all 3 partners. Scoutmob sent all email entries to all 3 partners weekly until the promotion ended.

Promotion Dates: 11/9/12 - 11/30/12

Total Email Names Collected





we get

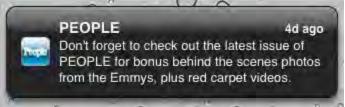


PUSH NOTIFICATIONS

8. Push with content

> Maximize your push notifications for extra sales.

> Test!



Ex: 78% open rate through three blasts

1. Are you ready for the Big One?

2. Diver works 10-hour shift underwater

3. FREE Water-Wise Evaluation





9.PRICE PROMOTIONS

View in Web browser.

Act Now: Sale Lasts Only 48 Hours!

Get our two best apps for 99¢ each!

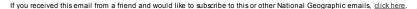
Kindle: 30 day
 FREE

 Google: 14 day FREE

All: Flash Sales







Unsubscribe | Change Email Address or Update Email Preferences | Privacy Policy | Mission Statement

NGS Customer Service





we get

PROMOTE TO EXISTING & NEW AUDIENCES 10.Use your strengths!

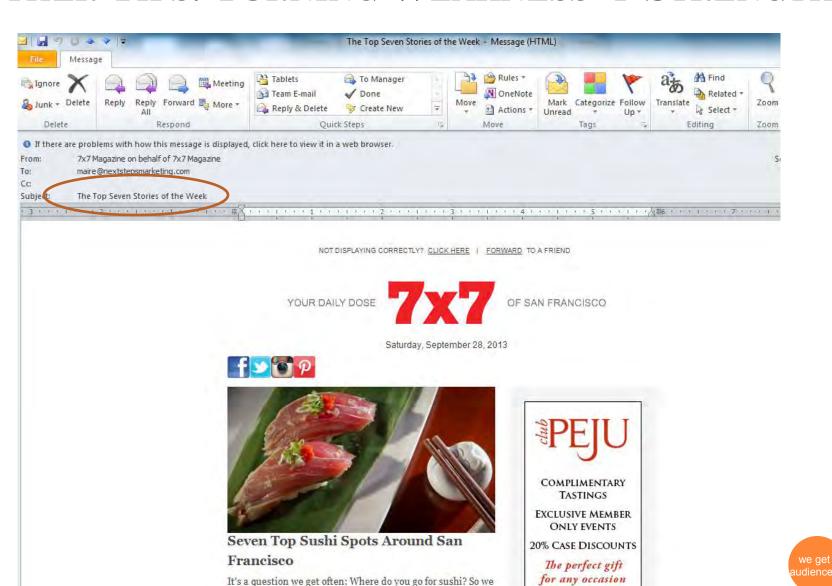








OTHER TIPS: TURNING WEAKNESS STRENGTH

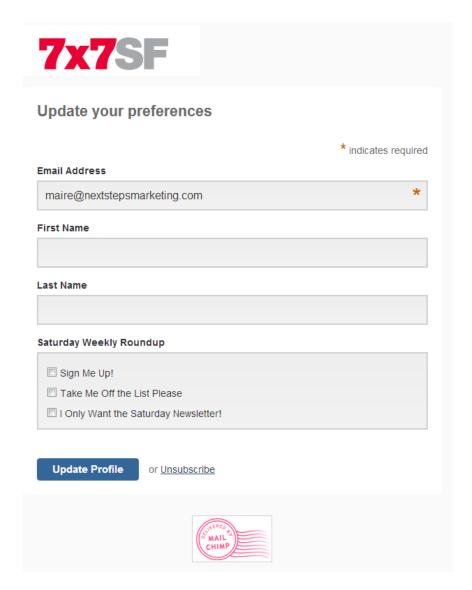


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finally rounded up our top picks. Read More >



OTHER TIPS: TURNING WEAKNESS STRENGTH







OTHER TIPS: DAILY DEALS



OTHER TIPS: PUSH FROM PRINT TO ONLINE





Courtesy of Sage Communications

OTHER TIPS: IN-APP PROMOTIONS

iPad 중 6:05 PM

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